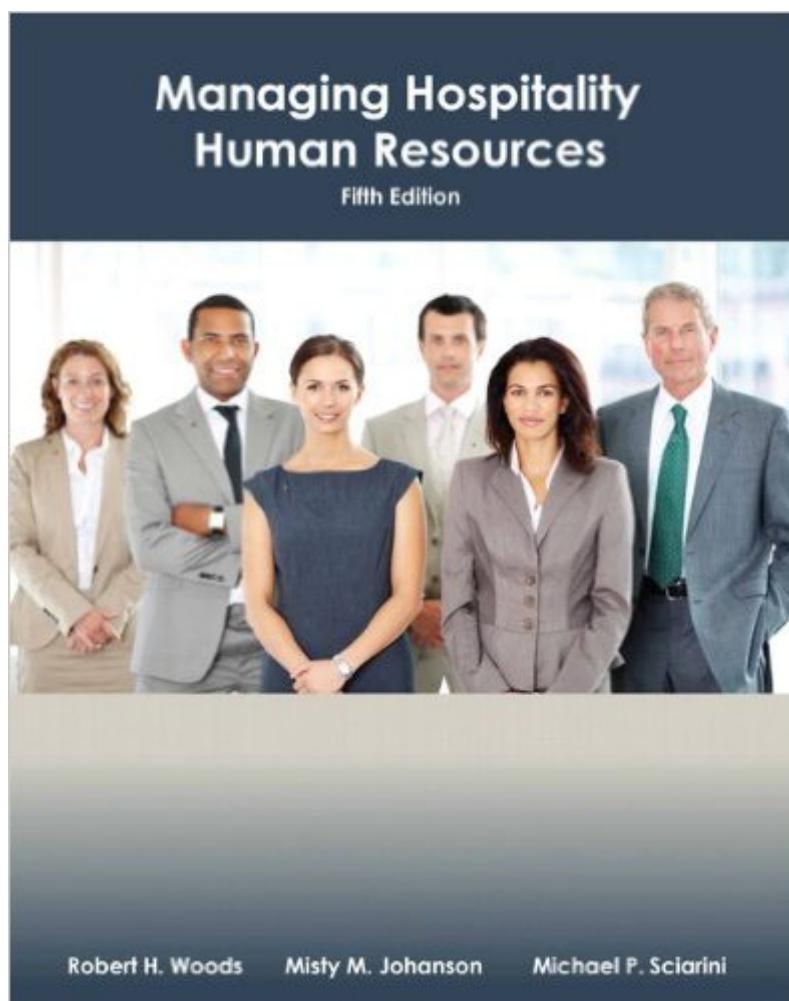


The book was found

Managing Hospitality Human Resources With Answer Sheet (AHLEI) (5th Edition) (AHLEI - Hospitality Supervision / Human Resources)



Synopsis

Hospitality is a people industry, and this textbook will teach readers how to manage the important human resources who provide services within a hospitality operation. They'll learn how to fulfill the requirements of U.S. employment and workplace laws, and discover the latest strategies for attracting employees, minimizing turnover, and maximizing productivity. Topics include: The impact of the post-recession economy on recruiting, selection, retention, and turnover How companies use social media to learn about job applicants The role of technology in performance appraisals The latest trends in effective incentive programs and industry benefits The changing face of unions and new trends in organizing and collective bargaining Social responsibility and sustainability measures, including what companies are doing (and not doing) right

Book Information

Series: AHLEI - Hospitality Supervision / Human Resources

Paperback: 491 pages

Publisher: Educational Institute; 5 edition (June 9, 2012)

Language: English

ISBN-10: 0133097129

ISBN-13: 978-0133097122

Product Dimensions: 7 x 1.1 x 8.9 inches

Shipping Weight: 1.7 pounds (View shipping rates and policies)

Average Customer Review: 4.0 out of 5 stars See all reviews (14 customer reviews)

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Customer Reviews

While the first few chapters were somewhat a "slow" read, the majority of the following chapters were easy to understand and were interesting. This book was a required text for a hospitality class I took in college. I was leery at first because the title "Human Resources" sounded daunting. This book was just the opposite and explained several cases in easy-to-understand detail. I would recommend this book.

It says it comes with an answer sheet but it doesn't. Other than that the book is actually in good condition, some parts are highlighted which doesn't bother me. The book is easy to follow along

without an answer sheet but still.

I have to use this book for class as my text book, i rented it as a e-book and planned to use it on my laptop which is a pc with windows 8 and it is not allowing to open the book. Hope you can work out the kinks for any one else wanting to use it on a windows 8 laptop.

Fast Shipping. Interesting Book. Learned alot and by AH&LA. Was a required class textbook and was not boring information like it first looked like it would've been.

This book has been very helpful in my Spa and Hospitality Management course. It is well written with good examples to help understand the material.

I need the book but don't like the class. Ugh. I am just not a fan of HR. If you like HR, you will enjoy this book. If you don't, well....

it's for class lots of information, lots of case studies and examples. I believe it will serve me well for this class.

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